GENESIS
REVOLUTIONARY HOMEWARE

AS SEEN ON TV

10 in 1 Steam mop

INSTRUCTION MANUAL














VERIMARK

CE RoHS

FOR HOUSEHOLD USE ONLY - Please retain this manual for future reference

SAFETY INSTRUCTIONS:

WARNING: Read all safety warnings and all these instructions BEFORE using this appliance. Failure to follow the warnings and instructions listed below may result in electric shock, fire and/or serious injury.

Warning: When using electrical appliances, basics safety precautions, including the following, should always be followed to reduce the risk of fire, electric shock, personal injury and material damage.

The intended use of this appliance is described in this manual. The use of any accessory, attachment or performance of any operation with this appliance other than those recommended in this instruction manual may present a risk of personal injury.

BASIC SAFETY PRECAUTIONS:

- Do not direct steam at people, animals, electrical appliances or electrical outlets.
- Do not expose to rain, water or other liquids.
- Do not immerse the appliance in water.
- Do not leave the appliance unattended. Keep children away from unit while in use.
- Do not leave the appliance connected to an electrical outlet when not in use.
- Never pull the power cord to disconnect the appliance from the socket. Keep the appliance cord away from heat, oil and sharp edges.
- Do not handle the appliance with wet hands.
- Do not pull or carry by the cord, use the cord as a handle, close a door on the cord, pull the cord around sharp corners or expose the cord to heated surfaces.
- Do not use appliance in an enclosed space filled with vapors given off by oil-base paint thinners, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not use on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam-sensitive materials.
- Do not use on any unsealed hard floor surfaces. Additionally, on surfaces that have been treated with wax or some no-wax floors, the sheen may be removed by the heat and steam action. It is always recommended to test an isolated area of the surface to be cleaned before proceeding. We also recommend that you check the use and care instructions from the floor manufacturer.
- Never put de-scaling, aromatic, alcoholic or detergent products other than described in this manual into the steam mop, as this may damage it or make it unsafe for use.
- If the circuit breaker activates while using the steam function, stop using the product immediately and contact the customer support center. (Beware of the risk of electrical shock.)
- The appliance emits very hot steam to sanitize areas being cleaned. The steam head and cleaning pads get very hot during use.
- Caution!: Always wear suitable shoes when using your steam mop. Do not wear slippers or open-toed footwear.
- The body may become hot during use.
- Care should be taken when using this appliance. DO NOT touch any parts which may become hot during use.
- Do not use if the micro-fiber cleaning pad is not correctly installed.
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SAFETY OF OTHERS:

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliances by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

SAFETY GUIDELINE DEFINITIONS:

It is important for you to read and understand this manual. The information it contains relates to protecting YOUR SAFETY and PREVENTING PROBLEMS. The symbols below are used to help you recognize this information.

！ DANGER: Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.

！ WARNING: Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

！ CAUTION: Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.

NOTICE: Used without the safety alert symbol indicates a potentially hazardous situation which, if not avoided, may result in property damage.

Residual risks：

Additional residual risks may arise when using a tool which may not be included in the enclosed safety warnings. These risks can arise from misuse, prolonged use, etc.

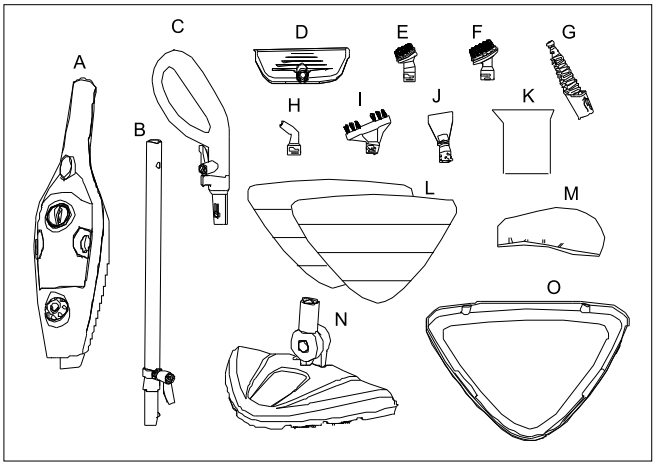
Even with the application of the relevant safety regulations and the implementation of safety devices, certain residual risks can not be avoided. These include

- Injuries caused by touching any moving parts.
- Injuries caused by touching any hot parts.
- Injuries caused when changing any parts or accessories.
- Injuries caused by prolonged use of the appliance.

When using any appliance for prolonged periods ensure you take regular breaks.

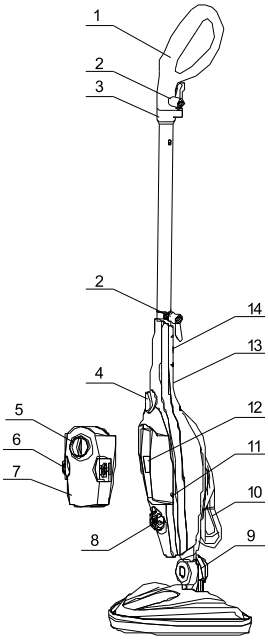
STANDARD FEATURES:

A Main Body
B Handle tube
C Handle
D Window Squeegee
E Small Scrub Brush
F Medium Scrub Brush
G Accessory Adaptor
H Angle Nozzle
I Grout Cleaning Tool
J Scraping Tool
K Measuring cup
L Microfiber Pad
M Garment Steamer Cloth
N Steam head
O Carpet Gilder



PRODUCT COMPONENTS:

1	Hand Shank
2	Cord Grip
3	Handle
4	Lock Catch
5	Water tank Cap
6	Water tank Button
7	Water tank
8	Steam control Knob
9	Steam head Spindle
10	Power Cord
11	Water Inlet
12	Indicate light
13	Main body steam button
14	Handle tube button



FUNCTION AND SPECIFICATION:

FUNCTION

- Adjustable steam
- Can be converted into a handheld steamer
- Removable water tank
- The handle is fitted with steam release buttons on the unit
- Continuous steam output (up to 5 minutes continuous, average steam：20-35g / min)；
- Steam output time：20 minutes
- With a warm water and tank dry indicator.
- When the appliance is connected to the power supply and the water tank is empty the red indicator light will illuminate.
- High-pressure protection.

SPECIFICATION

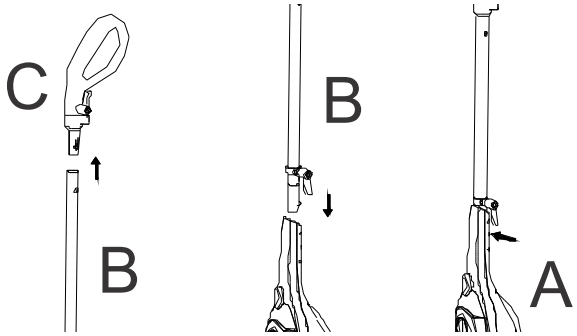
Rated voltage：	220-240V
Rated frequency：	50Hz
Output power：	1500W (+5%,-10%)
Water tank capacity：	360ML
Waterproof level：	IPX4

ASSEMBLY:

NOTE: Each steam mop is 100% tested in the factory to ensure product performance and safety. When assembling your new steam mop for the first time you may notice water residue inside the unit.
!WARNING: Before attempting any of the following operations, make sure that the appliance is switched off and unplugged and that the appliance is cold and contains minimal or no water.

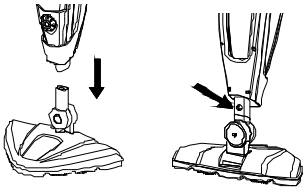
ATTACHING THE HANDLE

- Slide the handle tube B into the handle C until it clicks into place.
- Slide the handle tube B with handle installed to the main body A, until it clicks into place.
- The handle can be removed from the steam mop body for easy storage by pressing the Handle tube button 14.



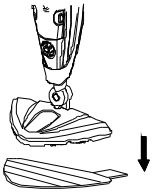
ATTACHING THE STEAM HEAD

Slide the bottom end of main body onto the steam head until the steam head spindle clicks into place
The steam head can be removed from the main body by pressing salient point on the steam head spindle



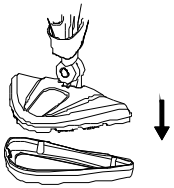
ATTACHING THE MICROFIBER PAD

The bottom of the steam head has been designed to hold the steam pad securely. Simply place the steam pad on the floor and place the steam mop on top.
To remove the pad, stand on the pad removal tab to remove.



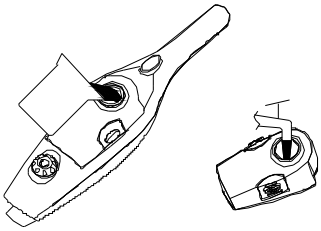
ATTACHING THE CARPET GLIDER

Attached the microfiber pad to the head.
Place the steam head into the carpet glider and apply vertical pressure to click into place.



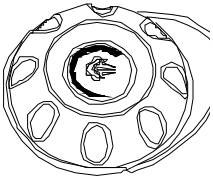
OPERATION:

1. Filling the water tank
   Open the water tank by twisting the cap counterclockwise fill with 360ML water use filter cup, and then replace the cap by turning it in a clockwise direction.
   Install the water tank into main body until it clicks into place.



2. Plug in the appliance into a grounded outlet.
3. When the appliance is switched on, the indicator lights will illuminate red at the each side of water tank, indicating preheating of the water. If the lights does not illuminate, please check the "troubleshooting" section for more details.
4. It will take approximately 25 seconds for preheating. Once the steam mop is ready to use the water tank will glow blue.
5. When the water tank is full, the steamer can operate for approximately 20 minutes. If the water tank runs out of water, the indicator lights will glow and flash red to indicate the need to add water.
   NOTICE: If the power goes off during preheating or after preheating and then comes back on, the appliance will repeat the above preheating.
6. Press the steam button on the main unit if the mop is used, or press the steam button AND the steam button on the back of the main unit if used as a handheld steamer.
7. You can adjust the steam pressure by turning the steam adjustment knob.

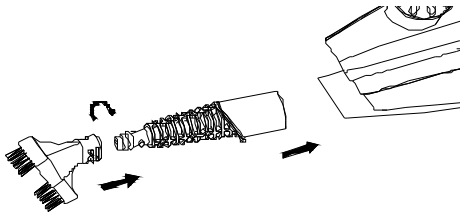
NOTICE: The steam pressure control is done electronically internally and changes takes 3 seconds to come into effect.



USE AS A HAND STEAM CLEANER

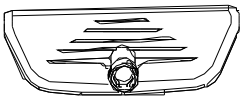
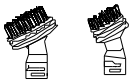
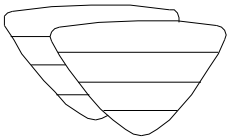
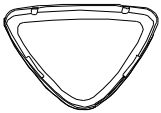
Press the handle tube button and remove the handle from the main body.
Install the required accessory at the top of main body by inserting it securely.
To remove the accessory, press the release button and remove.
Choose the appropriate accessories for the appropriate application (check accessories usage list). Line up the arrow on the attachment with the steam nozzle. Then turn it anti-clockwise until it is securely in place.

Summary: When using as a handheld steam cleaner, first remove the handle, fit the correct attachments, press the steam button on the front of the machine first and when the lights turn blue, press the steam button at the back of the handle on the main unit to release the steam.



ACCESSORIES:

!CAUTION! Before cleaning any electrical appliance, check and follow the appliance manufacturer's cleaning guidelines.

ACCESSORY NAME	ACCESSORY PICTURE	SUGGESTED USE
Window Squeegee/Garment Steaming Tool		For showers, mirrors or windows. Can also be used as a garment steamer with the use of the cloth over it.
Small and Medium Scrub brushes		For ovens, microwaves, braaigrids etc. that require scrubbing
Angle Nozzle		To clean in areas that require an angled approach
Grout Cleaning Tool		General cleaning of grout lines
Scraping Tool		For general scraping of grime and grease from e.g stoves and ovens
Microfiber Pads		For general cleaning of hard floors and carpets (with the use of the carpet glider)
Garment Steamer Cloth		Use over the garment steamer tool to steam garments, tablecloths etc.
Carpet Glider		Use over the microfiber pad on the steam head to ensure smooth operation

CLEANING AND MAINTENANCE

BE SURE THAT THE UNIT IS DISCONNECTED FROM THE POWER OUTLET WHEN PERFORMING CLEANING OR MAINTENANCE.

Drain the remaining water in the tank and clean the tank after every use.

USAGE INSTRUCTIONS:

HOW TO DECALCIFY THE WATER TANK INTERIOR

To clean calcium deposits that build up inside the Water Tank , add one or two tablespoons of white vinegar to a full Water Tank close the Water Tank Cap and then shake the contents. DO NOT TURN THE STEAMER ON.

CLEANING PROCEDURE TO REMOVE LIME SCALE

If your steam mop begins to produce steam slower than usual or stops producing steam , you may need to remove lime scale. Lime scale can develop over time on the metal parts and greatly affect the mop's performance.
It is necessary to remove lime scale on regular basis every 25-50 times you use a full tank of water or at least once a month, especially in areas with hard water.

The frequency of lime scale removal depends upon the hardness of your tap water and how often you use the steam mop.

PROCEDURE

1. Prepare a solution of 1/3 white vinegar and 2/3 tap water and add to the water tank.
2. Secure and position the unit to ensure steam released is aimed away from the floor or surrounding objects and surfaces. Plug the unit in, turn the unit ON by pressing the power switch, and allow the unit to produce steam until the vinegar/water solution is used up.
3. Repeat the above procedure as many times as necessary until a normal steam flow rate is achieved.
4. Fill the water tank with clean water and rinse out.
5. Fill the water tank with clean water, attach it to the unit and release the steam through the system unit the water tank is empty.

WARNING

Don't leave the steamer unattended during the lime-scale removal process and/or while in use

NOTICE:

Preform test cleaning on an old rag after each lime scale removal process to ensure that there is no debris left in the system.

CLEANING BLOCKED STEAM CLEANER ATTACHMENTS

Due to the high mineral content of water in some areas, you may notice that less steam comes out from the Hand-Held steamer accessories

This may be caused by calcium buildup inside the tip of the nozzle. Clean

USAGE INSTRUCTIONS:

HOW TO CLEAN CALCIUM BUILDUP IN THE ATTACHMENTS

We recommend using a spray lubricant inside the attachments when following this procedure. Spray a small burst or two of the lubricant inside the tip of the Jet Nozzle. After spraying lubricant inside the attachment, fill the steamer with water according to the directions and run a continuous jet of steam through the affected accessory for several minutes to remove the deposit once the steam pathway is clear, aim the steamer at a neutral surface or cleaning cloth to make sure no debris are emitted.

This product contains no serviceable parts. Do not try to repair it yourself. Any servicing that requires disassembly other than cleaning must be performed by a qualified appliance repair technician.
ALL servicing should be done by an authorized service representative.

CLEANING THE MICROFIBER PAD

- Machine washable on "warm" setting. Always use a mild detergent.
- For best care results, lay flat to dry. (Do not tumble dry)
- IMPORTANT: Allow the steamer to fully cool down before performing any maintenance or troubleshooting checks.
- IMPORTANT: Never use bleach or fabric softener when washing the microfiber cleaning pad.

STORAGE

- After the steamer has been used, turn the power off and then unplug the power cord.
- Remove the water tank and empty the residual water in the tank. Clean the external surface with a dry cloth.
- Remove the cleaning pad and wash it to be ready for the next use.
- Store the product in a protected, dry area. Keep the measuring cup for future use.
- Keep out of reach of children.

NOTICE: After using, remove the water tank. Before switching the power off, let the steamer run until no more steam comes out. Once this process has been completed, the product is ready to store.

TROUBLESHOOTING:

USE THE TROUBLESHOOTING GUIDE AS A FIRST STEP TO RESOLVE ANY PROBLEMS YOU MAY EXPERIENCE.

All and any servicing on this appliance must be done by an authorised service representative.

WARNING! TO REDUCE RISK OF PERSONAL INJURY, UNPLUG THE STEAMER AND ALLOW TO COOL BEFORE SERVICING.

PROBLEM	POSSIBLE REASON	POSSIBLE SOLUTION
Reduced or no steam	Water tank may be empty	Fill the water tank
	Steam nozzle may be blocked	Clean the steam nozzle
	There is no power to the unit	Make sure the unit is plugged in
	The steam button hasn't been pressed	Press the steam button
	The steam control knob as at MIN	Turn the steam control button clockwise
Unit will not turn on	Blown fuse or breaker	Replace the fuse or reset the mains breaker
	Power cord not plugged in	Plug cord into a working socket
	Internal fuse has blown	Contact customer service

WARRANTY:

WARRANTY

This appliance is guaranteed to be free from material or manufacturing defects for a period of 1 year from date of purchase. In case a manufacturing or material defect occurs, we will gladly repair the item free of charge, provided the item is returned with the corresponding original proof of purchase.

The warranty will be void if;
- If the defect in the machine was caused by inappropriate use, over loading or used in any way other than the appropriate operation methods described in this manual.
- If there has been any technical interference, modification or service done by an unauthorized service person.
- If the item has been opened by the customer.
- If the item has been dropped.
- If no original proof of purchase can be produced at the time of the claim.
- The product is used for commercial purposes.

If this product requires servicing, please contact your nearest Verimark Direct store or a Verimark customer services representative at 0860 005 005.

REFUNDS

No refunds will be granted on this machine if;
- After 15 days from purchase date
- If no original proof of purchase can be produced
- If the machine is not in it's original condition
- If the machine is not complete
- If the machine has not been used in accordance with this manual
- If the machine is not returned with the original packaging
- If the machine is scratched or damaged by the customer in any way
- If consumables were used by the customer and there is no reasonable proof that a manufacturing or material defect in the machine, the customer should pay for the used consumables.



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